

Supporting Hospital Patient Safety Programs

In 2016, the Coverys Community Healthcare Foundation donated to 18 hospitals and clinics to help fund patient safety initiatives.

WHY THE COVERYS FOUNDATION BELIEVES IN PATIENT SAFETY

At Coverys, we're driven by our commitment to protect the healthcare community through risk mitigation, insurance protection and patient safety and quality care. Better outcomes for patients start with quality healthcare delivery. These patient safety programs are a powerful reminder to Coverys that our business is about far more than the insurance coverage we provide - it's about the individual patient.

Patient Safety Programs

Medication safety
Surgical infection reduction including sepsis initiatives
Transition of care – Preventing adverse events after discharge
Community outreach for uninsured and underserved
Fall prevention
Pediatric patient care improvement

▶ *“As we support patient safety initiatives across the country, CCHF is proud to contribute to organizations that share our goal to positively impact the healthcare community.”*

— Donna Norris, MD, board member and chair of the Coverys Charitable Giving Committee

▶ *“When a nurse can use technology to help ensure the reduction of risk and the presence of safety, they can focus on providing the best patient safety and experience through a human connection.”*

— Verna Yockey, Director of Intensive Care & Medical/Surgical Unit, Pullman Regional Hospital

▶ *“The funding from CCHF has helped HealthPoint establish a Clinical Skills Learning Lab (CSLL) which provides hands-on practice with key clinical skills for all newly hired medical assistants and any medical staff in need of refresher training. The CSLL allows us to provide better onboarding and ongoing training to help reduce errors and staff turnover and increase continuity of care and patient safety.”*

— Claudia Hartley, development associate, HealthPoint

▶ *“Funding from the CCHF assists our Ninety9Plus program to compile comparative data through documentation templates and peer review analysis. Outcomes are expected to include improved patient satisfaction and staff morale, improved high-risk analysis, and reduced indemnity exposure.”*

— Chris Goliver, MD, Riverwood Emergency Services