



2022 Risk Control Webinar Series

All webinars will be held from 11 a.m. to noon Eastern

February 16 – Psychological Safety

Martha Acosta, PhD, Senior Moderator, Harvard Business Publishing

Psychological safety is a necessary condition for organizational learning and innovation, especially in an environment of uncertainty and complexity. In this session, we will discuss what leaders and teams can do to create psychological safety.

April 27 – Compassionate Leadership: Treating Injured Employees with Empathy – The Why, The How, & The What

Claire Muselman, PhD, VP of Workers' Compensation, Center of Excellence at North American Risk Services, Inc.

When an employee is injured, understanding how to talk with them and what type of communication and dialogue needs to occur is paramount to delivering crucial information. This session covers employee motivation and how leadership styles affect outcomes, employee behavior, production, satisfaction, and output.

June 15 – Case Study in the Self-Design of a Learning Culture

Ivan Pupilidy, PhD, Professor, Advanced Safety Engineering & Management, The University of Alabama at Birmingham

Organizations are faced with choices regarding the ways that they respond to accidents and incidents. This presentation illustrates how change can be initiated and sustained through research, dialogue, and a complete shift in the way the organization responds to accidents and incidents.

September 21 – Reducing Employee Injury Risk in Emergency Medical Services

Nadine Levick, MD, MPH, Research Director, EMS Safety Foundation; CEO, Objective Safety; Director of Research and Innovation, Emergency Health Services, Assuta Medical Center

Emergency medical service (EMS) employees work on the front line where they are exposed to numerous hazards. It is no surprise that significant employee injuries can be the result. This session covers new, innovative approaches to help EMS personnel care for patients while reducing their own injury risk.